



Columbia University
College of Physicians and Surgeons

Weil Cornell
Medical College

From: Michael H. Koppel <mkoppel@nyp.org>
Date: Mon, Nov 23, 2009 at 1:48 PM
Subject: Letter of recommendation
To: giorgio@bunkergearcleaners.com
Cc: "Daniel S. Ribaud" <dsr9002@nyp.org>

Dear Giorgio,

I wanted to thank you, and let you know how happy our Hospital has been with Minerva Cleaners. The Emergency Medical Services Department has been using Minerva for over a year now. Your staff and management at Minerva have been kind and friendly. All of our questions were answered and we received quick and professional service. We will mainly be dealing with you for our USAR Gear. Pillar and her staff assisted me in whatever we needed from cleaning of the gear to alterations. In the near future we are planning on using Minerva for alterations on our uniforms. I would recommend your organization to anyone in my field.

Sincerely,

Michael Koppel
Manager of Operations
NY Presbyterian Hospital
Emergency Medical Services