

QUEST

Protective Clothing for Firefighting

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November 15, 2009

Joseph Xiras
Minerva Bunker Gear Cleaners
780 E. 134 Street
Bronx, NY 10454

Dear Mr. Xiras,

This letter authorizes your company, Minerva Bunker Gear Cleaners, to perform NFPA 1851 inspections, laundering, limited repairs, and alterations to Quest garments without affecting the factory warranty.

Such repairs include, but are not limited to:

- Stitching over loose or missing stitching on reflective trim, seams, pockets or reinforcements.
- Replacing missing snaps, suspender buttons, hooks, Dee rings and similar hardware.
- Installing patches of current NFPA compliant fabric over tears in the outer shell of the coat/pant.
- Replacement of identification patches or nametags.
- Binding of the bottom hem of the inner-liner (required to place a coat back in-service after it has been inspected according to NFPA 1851.)

Excluded from the scope of work on Quest protective clothing by an independent service facility are:

- Alteration or repairs to the moisture barrier layer of the liner.
- Alteration requiring the opening and re-closing of any Major A seam.
- Warrant repairs of new garments which must be returned to the factory.

All alterations and repairs to Quest protective clothing for structural firefighting shall be made using only components which have been recognized by Underwriter's Laboratories as compliant with current NFPA standards. Supplies such as thread, hook and loop fastener tape, zippers, hardware, leather and other reinforcements should be purchased from Quest or other UL certified manufacturer currently compliant with NFPA. All work shall be done with the same stitching, in the same manner as the original which shall be in accordance with applicable NFPA standards.

Sincerely,



Larry Blessman
Regional Sales Manager